

## Electronic Bill Payment

### What is Electronic Bill Payment?

Electronic Bill Payment (EBP) is a service that makes it simple and convenient to pay your monthly bills. All you have to do is verify that the amount you have been billed is correct and then schedule the payment via your personal computer. We'll do the rest!

### Why pay bills online?

Convenience, convenience, and convenience. Maine Solutions FCU EBP features allow you to schedule recurring payments, pay anyone anytime, stop sampling the taste of glue on those payment envelopes, cut down on trips to the post office and more! Did we mention it's convenient?

### When can I start?

Processing your Enrollment Form will take 5 to 7 business days. You will receive information including your Personal Security Code and EBP account number via e-mail. At that time, you can begin using EBP to make your payments!

### How do I schedule a bill for payment?

Bills are scheduled for payment on-line, at [www.mesolutionsfcu.org](http://www.mesolutionsfcu.org). Once you've logged on, you simply enter the amount to be paid as well as the bill's due date.

The EBP service lets you schedule recurring payments such as mortgage and car payments, review bill payment history and maintain a payee database. Adding a new payee is simple, and payments to new payees can begin immediately. All of the EBP features help to simplify the process of paying bills.

### How can I be sure payments will be made on time?

We request that EBP users schedule bills for payment no less than 6 business days prior to the bill's due date. The payment will be sent immediately to ensure it's received on time. Payments may be scheduled as much as one year in advance of their payment date.

### What account are the funds taken from?

You may choose either your Maine Solutions FCU Savings or Checking Account as your source for EBP payments. (Transfer limitations may apply to your savings account. See your Rate and Fee Schedule for details.)

### What does EBP cost?

The credit union's EBP service is FREE regardless of how many bills you pay. It seems that stopping by the post office to pick up stamps, sitting down to write a check for each bill and remembering to drop them in the mail doesn't always fit into our busy lives. EBP through your credit union eliminates the hassle.

### Minimum System Requirements (Suggested)

#### Windows

- Internet Explorer 5.0.1-6.02
- Netscape 6.2-7.1
- AOL 8.0-9.0
- Firefox 1.01

#### Mac OS 8.x and 9.x (Power PC)

- Internet Explorer 5.1.6
- Netscape 4.6-7.02
- AOL 5.0
- Firefox 1.01

#### Mac OS X (Jaguar 10.2)

- Internet Explorer 5.2.2
- Netscape 6.1-7.02
- AOL for Mac OS X

*For security reasons, you must use a browser with at least 128-bit encryption.*

